•Zennio® Passion for KNX innovation

QUALITY POLICY

Zennio Avance y Tecnologia, whose reason to be is the design, manufacture and distribution of products for the home and intelligent building, considers Quality a priority as a strategic and competitive element within the context of growth, development and future direction of the business.

With this objective in view and committed to its environment, the company will focus its efforts on satisfying the needs and expectations of:

- Its customers and suppliers
- The company's personnel
- The owners
- And generally, the community in which it develops its activities

The company, by making efficient use of the resources and talents of the individuals of its entire team, will orientate its efforts towards a continuous improvement in all of its activities, in the search of opportunities towards growth. Likewise, starting with experience and commitment, and with the innovation, quality and flexibility of our technological solutions, we aspire to offer experiences that exceed our client's expectations by means of safe and reliable technology.

Conscious of the fact that the responsibility for quality lies with the individual, the Management aids the training and participation of the company's personnel, promoting and motivating the culture of CONTINUOUS IMPROVEMENT in all processes, with the aim to ensure the quality of our products, processes and services.

To drive the Quality Management System, the Management of Zennio Avance y Tecnologia has aligned itself with the compliance of the standard/regulation UNE-EN ISO: 9001:2015.

The company will periodically review the effectiveness of its system and the compliance of the quality objectives proposed.

The company will ensure that the Quality Policy is known and understood by all of its personnel, as well as all of its relevant interested stakeholders.

The company will ensure that its activities and services comply with all of the legal requirements and regulations applicable in the field that affects it.